



2019 Community Health Improvement Plan  
Implementation Strategies

Priority Area 3: Access to Care		
<p><b>Indicator:</b> Percentage of people in Greater Bridgeport that indicate they do not have a medical home [2015- N/A, 2018-14%]  <b>Indicator:</b> Percentage of people in Greater Bridgeport that have indicate they have been to the dentist in the last year [2015- 74%, 2018-71%]  <b>Indicator:</b> Percentage of people in Greater Bridgeport who report missing a doctor's appointment or a visit to a health care provider because they did not have access to reliable transportation [2015- N/A, 2018-40%]  <b>Indicator:</b> Percentage of people in Greater Bridgeport who indicate being treated with less respect or received services that were not as good while seeking health care [2015- N/A, 2018-11%]</p> <p><i>*Source- CT Well-Being Survey 2015 and 2018</i></p>		
<p><b>Goal:</b> By February 2022, only 13% of adults in Greater Bridgeport will report not having a medical home and 74% will report visiting a dentist at least once in the past year</p>		
Strategy	Action Steps	Outcomes
Promote available medical services in the Greater Bridgeport region to positively impact the number of individuals who have a medical home	<ul style="list-style-type: none"> <li>Determine how to best educate the community about the importance of having a medical home, particularly in the young adult population and implement strategies as appropriate</li> <li>Promote available medical services in the region</li> <li>Collaborate to increase referrals from partner organizations to primary care providers</li> </ul>	# of referrals
Strategy	Action Steps	Outcomes
Promote available dental services in the Greater Bridgeport region to positively impact the number of individuals who see a dental provider at least once a year	<ul style="list-style-type: none"> <li>Produce and distribute educational materials on the importance of dental care</li> <li>Promote available dental services in the region</li> <li>Continue to improve and expand the dental referral system between partner organizations</li> <li>Advocate for improved dental insurance coverage</li> </ul>	<p># of CHWs in GBT region who have successfully completed a dental training workshop</p> <p># of referrals</p> <p>% change in dental service utilization</p>



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Increase access to specialty care providers	<ul style="list-style-type: none"> <li>Identify gaps in specialty care access for Medicaid and uninsured patients and investigate ways to increase availability and access</li> <li>Collaborate with specialty care providers to increase the number of providers who accept Medicaid and uninsured patients</li> <li>Continue to work on asthma initiatives</li> </ul>	<p># of focus groups with specialty care providers</p> <p># of new providers accepting Medicaid and uninsured patients</p> <p>Annual update of specialty care database</p>
Strategy	Action Steps	Outcomes
Continue to work with partners to improve access to reliable medical transportation	<ul style="list-style-type: none"> <li>Continue to be involved in the state medical transportation efforts and share local experiences at the state level</li> <li>Continue communications with Veyo and invite them to task force meetings for quarterly updates and communicate those updates with partners organizations</li> <li>Determine accessibility of additional medical transportation options, including public transportation and medical ride programs and develop strategies based on this assessment</li> </ul>	<p># of task force meetings attended by Veyo</p> <p>Track initiatives and local outcomes with Veyo</p>
Strategy	Action Steps	Outcomes
Increase implementation of Culturally and Linguistically Appropriate Services (CLAS) standards by health care organizations in the Greater Bridgeport region	<ul style="list-style-type: none"> <li>Complete a CLAS assessment with local partner organizations to determine current gaps and implement CLAS strategies as needed</li> <li>Collect CLAS implementation tools and disseminate within partner organizations within Access to Care and throughout PCAG organizations</li> </ul>	<p># of organization assessments completed</p>



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### **Partner Organizations**

Bridgeport Hospital, St. Vincent's Medical Center, Optimus Healthcare, Southwest Community Health Center, University of Bridgeport, Visiting Nurses Association of Connecticut, AmeriCares, Connecticut Oral Health Initiative, CT Dental Health Partnership, Southwestern AHEC, Bridgeport Health Department, Stratford Health Department, Trumbull Health Department, Fairfield Health Department, Monroe Health Department