

Buying Food Online with SNAP FAQs



General

1. What is SNAP? How can I apply?

SNAP (formerly called food stamps) provides a monthly benefit to buy healthy food. Check your eligibility and apply at www.connect.ct.gov.

2. What stores are currently participating in the Connecticut's SNAP Online Purchasing Pilot?

Participating to start are Amazon, including Amazon Pantry and Amazon Fresh; 12 Walmart stores (please [click here](#) for list); and Wakefern Food Corp., which has 22 participating ShopRite stores in state (please [click here](#) for list).

3. What can I buy online at Amazon, ShopRite, and Walmart?

You can buy SNAP eligible foods.

4. Can I use my SNAP benefits to pay for the delivery or service fee?

No. You can only use your SNAP benefits to buy SNAP eligible food items. You must pay for fees with another form of payment, like a credit card or gift card.

5. I receive TANF, State Supplement Cash or SAGA Cash benefits. Can I use my cash benefits to buy items online?

No. You currently cannot use your cash benefits on your EBT card to buy food and non-food items online. To learn about and apply for TANF, State Supplement Cash or SAGA Cash economic assistance (cash benefit) programs, click [here](#).

6. Who do I contact for customer support?

For customer support, please contact [Amazon](#), [ShopRite](#) or [Walmart](#).

7. I am a retailer and I want to join Connecticut's SNAP Online Purchasing Program. What do I need to do?

The United States Department of Agriculture (USDA) approves retailers for the online purchasing program. To learn more, click [here](#).

Learn more or apply for SNAP
online at:

www.ct.gov/snap

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1. How will I know which items are eligible to buy with SNAP?

Look for the 'SNAP EBT Eligible' label by the product's name.

2. Is there a delivery fee?

When you spend \$35 or more, delivery is free.

3. Where can I learn more?

Visit amazon.com/snap.



1. How will I know which items are eligible to buy with SNAP?

When you go to checkout, the payment screen will show what items are SNAP eligible and how much money is left to pay with other forms of payment.

2. Is there a delivery fee?

Delivery fees vary by area, but in some cases delivery incurs no additional charges on top of the standard \$10 service fee

3. Where can I learn more?

Visit <https://shop.shoprite.com/contact-us>



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2. **Is there a delivery fee?**

Yes, fees vary \$7.95 - \$9.95. You also have the option to pay a flat fee of \$98 per year for no delivery fees.

3. **Can the groceries be delivered?**

Delivery options vary by location. Go to [Walmart.com/groceries](https://www.walmart.com/groceries) and type in your zip code to see what options are near you.

4. **Where can I learn more?**

Visit Walmart's FAQ by clicking [here](#).